

Issues:

1. Recipients are struggling with 5310 Program funding
 - There are administration challenges
 - Need assistance maintaining transit asset management plans
 - There is concern that completing documentation can lead to potential reduction in service
 - There are different “useful lives” across vehicles, so we need new performance measures
 - Online reporting and documentation is important, especially invoicing and dispatching
 - Need to partner with urban area neighbors for oversight and shared allocation of funds
2. Cost-effective Data Collection is important
 - The focus is on understanding the needs of ridership, rider behavior, and changing routes to better serve riders
 - OD studies are most helpful in identifying stop transfer flows, every stop and every trip provides useful data
 - APC data is hard to use, but detailed data from vendors (e.g. smart cards link individual trips) is costly if not negotiated for
 - Smartphone applications may be one way to collect travel characteristics
 - Some places are using beacons to identify individuals and their full trips
 - Some free outlets are available for assistance (e.g. hackerspaces)
3. Service in Urban Gap Areas can be challenging
 - There are gaps in jurisdictional boundaries that still need service (and this limits funding)
 - Urban boundaries encompass more smaller areas, but these areas don't participate in regional service and cannot support their own service
 - Coordination is critical (e.g. transfers between urban and rural service)
 - There are concerns about counting and sharing credit for urban/rural transfer trips
4. Shared Vehicles (like Uber) offer interesting opportunities
 - It is unclear if (or what) funds can be used to support this, even if it is successful expansion
 - Uber and Lyft might not even be interested since it is low profit margins
 - Some states have good examples of clever funding structures
 - Sometimes funding sources are difficult to understand (the limits/requirements)
 - Some resources: SWATA, Houston, Kansas City